

## Understanding Surgery Billing

As you prepare for your surgery, we would like to make sure you understand how you or your insurance company will be billed for the services you receive. The success of your surgery is dependant on a team effort by many dedicated professionals. Because government and insurance rules do not permit the Surgery Center to bill or collect money for other providers, each member of the team will bill and collect payment separately. At a minimum, you will receive three separate bills. Depending on your specific procedure, you may receive additional bills as well. Following is a list of the bills you can expect:

### 1. Surgery Center Bill

You will receive a bill from FROSC known as a facility fee. This fee includes billing for medical supplies, medications, equipment usage and nursing care. Any questions regarding these services or payment information should be directed to the phone number found at the bottom of this form.

### 2. Surgeon Bill

The surgeon performing your surgery will submit a bill. If a surgical assistant is required for your procedure, the surgeon's office may bill for these services as well. This bill will be submitted by the surgeon's office and all questions and payments should be made directly to that office.

### 3. Anesthesiologist Bill

The anesthesiologist will bill for the services they provide during your surgery. All questions and payments regarding anesthesia billing should be directed to that office. Contact Chris or Lisa at 303-422-9438.

### 4. Additional Bills (Dependent on type of procedure)

Depending on several factors related to your particular surgery, you may receive additional services for which you will be billed separately. These additional services may include: Implants, Laboratory, Pathology, Radiology, Durable Medical Equipment and Assistant Surgeon Fee (If not affiliated with the surgeon's office).

**Insured Patients:** The bills described above will be submitted to your insurance company following your procedure. If you are unsure about any aspects of coverage you should contact your insurance provider. Also note that you may have a co-payment responsibility that is **due the day of your surgery**. The Surgery Center will contact your insurance company to inquire about a co-payment. We will make an effort to let you know of the co-payment or deductible amount prior to your surgery. If you are uncertain whether you are required to pay a co-payment, please contact your insurance provider with this question. Front Range Orthopedic Surgery Center requires payment in full of any deductibles or co-payments before your procedure. Credit cards are accepted except for American Express. If you are unable to make the required payment before your procedure you may contact Care Credit to make arrangements for payment. You may reach Care Credit at 800-365-8295 or online at [www.carecredit.com](http://www.carecredit.com). Please contact Joyce, Director of Billing at 303-772-1600 if you require assistance with this process.

**Uninsured Patients:** The bills described above will be sent directly to you following your surgery. Front Range Orthopedic Surgery Center requires payment in full before your procedure. If you are unable to make the required payment before your procedure you may contact Care Credit to make arrangements for payment. You may reach Care Credit at 800-365-8295 or online at [www.carecredit.com](http://www.carecredit.com). Please contact Joyce, Director of Billing at 303-772-1600 if you require assistance with this process. Credit cards, except American Express, are also accepted. The other members of the provider team will submit their bills separately. Any questions regarding their charges or billing should be directed to their respective offices. We realize that these multiple bills can be confusing. Our staff will do their very best to answer your questions and direct you to the proper sources of information. If you have any questions regarding the information found here please contact Joyce, Director of Billing at 303-772-1600.